

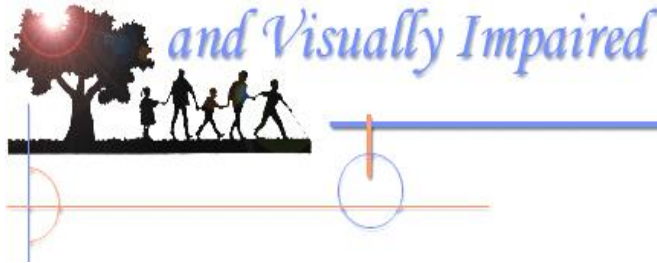
FOCUS ON SUCCESS III

SEPTEMBER 30 - OCTOBER 2, 2008

BEST WESTERN RAMKOTA INN, SIOUX FALLS, SD



*SD School for the Blind
and Visually Impaired*



AER

ASSOCIATION FOR EDUCATION AND REHABILITATION
OF THE BLIND AND VISUALLY IMPAIRED



2008 Focus on Success Agenda At A Glance



Tuesday, September 30

Time	Activity		
8:00 – 10:00am Pre-conference	Tour of SD State Penitentiary Braille Unit -Pre Registration Required		
	Tour of SD Rehabilitation Center for the Blind		
10:00 am	Registration Open (East Lobby)		
1:00 – 1:30pm	Welcome and Opening Remarks (Lincoln/Jefferson)		
1:30 – 3:00pm	Keynote- Olegario D. Cantos VII (Lincoln/Jefferson)		
3:00 – 3:30pm	Break (East Lobby) Sponsored by ShopLowVision.com		
3:30 – 5:00pm	Olegario D. Cantos VII- IEP Process & Your Rights (Amphitheater II)	Riki Nitz, Amy Scepaniak, Indira Dillon, Julie Van Dover – A Day In the Life Of (Lincoln)	Pris Rogers- AFB Senior Site (Jefferson)
5:30 – 8:00 pm	Social / Vendor Fair (Washington)		

Wednesday, October 1

Time	Activity		
7:30am – 8:00am	Continental Breakfast (East Lobby)		
8:00am - 9:30am	Sandy Ruconich- Informed Choice for Children (Amphitheater II)	Pris Rogers- AFB Career Connect (Jefferson)	Dan Roberts- TASK of Living With Low Vision (Lincoln)
9:30am - 10:30am	Break / Vendor Presentations (Washington)		
10:30am- 12:00pm	Ardis Bazyn- Coping with Challenges (Amphitheater II)	Dan Roberts- TASK of Living With Low Vision (Jefferson)	Doug Halverson- NAPVI & Family Connect (Lincoln)
12:00pm - 1:30pm	Luncheon with Keynote: Ardis Bazyn (Washington)		

Wednesday, October 1 (continued)

Time	Activity		
1:30pm - 3:00pm	Jane Mundschenk, Riki Nitz, Bob Smith Options in O&M (Amphitheater II)	Sue Birrenkott & Ardell Fiedler- Transition Service Options (Jefferson)	Elaine Fritz, Teresa Nold, Amy Scepaniak, Krystal Stuwe Parenting a Child w/ a Visual Impairment (Lincoln)
3:00pm - 3:30pm	Break (Washington) – Sponsored by NFB of South Dakota		
3:30pm – 5:00pm	Maureen McGowan, Rose Moehring, Teresa Nold – Dual Sensory Loss & Service Options (Amphitheater II)	Ardell Fiedler, Gary Mettler, Mary Tommeraasen- Securing a Job w/ Vision Loss (Jefferson)	Dawn Backer & Marva Gellhaus- Low Vision Options for Young and Old (Lincoln)
5:00 pm – 7:00 pm	Round Table Discussions Maureen McGowan– HKNC & Doug Halverson- NAPVI (Washington)		

Thursday, October 2

Time	Activity		
7:30am – 8:00am	Continental Breakfast (East Lobby)		
8:00am - 9:30am	Brett Humphrey- From South Dakota to Microsoft (Amphitheater II)	Ted Carrell, Pat Czerny & Chuck Fullenkamp - Assistive Tech Options (Jefferson)	Karen Gerety & Ernetta Fox- Accessing Services on a College Campus (Lincoln)
9:30am - 10:00am	Break (East Lobby)		
10:00am - 11:30am	Success Panel: Ardis Bazyn, Keith Bundy, Brett Humphrey, Mike Klimisch – Mark Krogstrand (Lincoln/Jefferson)		
11:30am – noon	Closing Remarks – David Miller, Chair, Board of SBVI (Lincoln/Jefferson)		

Tuesday September 30, 2008

10:00 - 1:00 **Registration**
East Lobby

1:00 - 3:00 **General Session**
Lincoln/ Jefferson **Welcome and Opening Remarks**
 Keynote- Olegario D. Cantos VII

Mr. Cantos shares the experiences that encouraged him and the tools that made him successful.

3:00 - 3:30 **Break - Sponsored by ShopLowVision.com**
East Lobby

3:30 - 5:00 **Breakout Sessions**

Amphitheater II **Parents' Rights & the Individualized Education Plan**
Employment **Process - Olegario D. Cantos VII**

This presentation will provide tools and guidance for assisting parents and students with disabilities in identifying and obtaining training, services, and determining viable career options.

Jefferson Room **AFB Senior Site - Pris Rogers**
Adult Services

This site has helpful information and solutions for seniors with eye conditions and their friends and family. Finding help for living with vision loss can be daunting. Featured on AFB Senior Site are the public and private agencies available in states and communities across the country that provide specialized services for people with vision conditions. <http://www.afb.org/seniorsitehome.asp>

Lincoln Room **A Day In the Life Of...** - Indira Dillon, Riki Nitz, Amy Scepaniak,
Education & Julie Van Dover

Hands on experiences with various materials and activities to help gain an understanding of how vision loss impacts the life of a child or student.

5:30 - 8:00 p.m. **Evening Social & Vendor Fair**
Washington Room

Vendors will be available to demonstrate a variety of devices and services. Door prizes will be awarded to those who visit each vendor. Hors-d'oeuvres will be served with a cash bar available.

Wednesday October 1, 2008

7:30 - 8:00 Continental Breakfast
East Lobby

8:00 - 9:30 Breakout Sessions

Amphitheater II
Education

Helping Children Learn to Make Informed Choices-
Sandy Ruconich

Sandy is currently an assistive technology specialist at the Utah Schools for the Deaf and the Blind and has been a teacher for over 30 years. Sandy draws on her knowledge and experience to share guidance with her audience on how to help children with disabilities make informed choices.

Jefferson Room AFB Career Connect - Pris Rogers
Employment

AFB CareerConnect®—a free resource for people who want to learn about the range and diversity of jobs performed by adults who are blind or visually impaired throughout the United States and Canada. Whether you are a student exploring careers, a job seeker investigating work options, an employer planning to diversify your workforce, a professional or a friend or family member assisting someone who is blind or has low vision, this web site can help you! <http://www.afb.org/Section.asp?SectionID=7>

Lincoln Room **TASK of Living With Low Vision - Dan Roberts**
Adult Services

A discussion of the four elements of living successfully with low vision: Tenacity, Adaptability, Support and Knowledge - **TASK**.

9:30 - 10:30 Break & Vendor Presentations
Washington Room

10:30 - 12:00 Breakout Sessions

Amphitheater II
Employment

Coping with Challenges and Change to Find Employment
- Ardis Bazyn

Key points in this presentation include viewing challenges or obstacles as opportunities, measuring your resources critically (people, money, and skills), sharing valuable online resources, setting reachable goals and timelines, discouraging outside influences from impeding your progress, and finding the right employment option for you.

Wednesday October 1, 2008 - Continued

(10:30 - 12:00 Breakout Sessions - Continued)

Jefferson Room TASK of Living With Low Vision - Dan Roberts
Adult Services

A continued discussion of the four elements of living successfully with low vision: Tenacity, Adaptability, Support and Knowledge - TASK.

Lincoln Room NAPVI & Family Connect- Doug Halverson
Education

This presentation is designed to help parents learn more about the National Association for Parents of Children with Visual Impairments (NAPVI) and the resources that are available.

12:00 - 1:30 Luncheon
Washington Keynote- Ardis Bazyn

1:30 - 3:00 Breakout Sessions

Amphitheater II Options in Orientation & Mobility - Jane Mundschenk,
Adult Services Riki Nitz & Bob Smith

An overview of (1) a "traditional" O&M program of instruction; (2) cane choices for independent travel; (3) electronic travel aids; and (4) dog guide training programs. Information addresses all age levels of individuals in need of O&M.

Jefferson Room Transition Service Options – Sue Birrenkott & Ardell Fiedler
Employment

The session will focus on the various activities and programs available to students to assist them in identifying and achieving their goals for independence. A panel of students who are blind and visually impaired will speak on their involvement in these activities and discuss strategies that have helped them direct their own transitions.

Lincoln Room Parenting a Child With a Visual Impairment - Amy Scepaniak,
Education Elaine Fritz, Teresa Nold, Krystal Stuwe

This session focuses on the various activities and programs available to parents to assist them in finding resources and support in raising a child with a visual impairment. A panel of parents from SD who have children who are blind and visually impaired will speak on their involvement in these activities and discuss strategies that have helped them. These parents have recently started a SD chapter of the National Association for Parents of Children with Visual Impairments (NAPVI).

3:00 - 3:30 Break - Sponsored by NFB of SD
Washington Room

3:30 - 5:00

Breakout Sessions

Amphitheater II Meeting Needs of Students & Adults w/ Dual Sensory Loss Education

Maureen McGowan, Rose Moehring, & Teresa Nold

A brief overview of who qualifies as Deaf-Blind and the service delivery system for children and adults with combined hearing and vision loss will be provided to participants. Participants will also be provided with information regarding the following:

- The impact of a combined hearing and vision loss, and necessary accommodations
- The "Transition Guide for Youths who are Deaf-Blind"
- Assistive technology for Deaf-Blind individuals
- Considerations when using an interpreter
- Employment Opportunities

Jefferson Room Securing a Job with Vision Loss - Ardell Fiedler, Gary Mettler Employment

& Mary Tommeraasen

This presentation will cover pertinent job strategies about the reality of securing a job in the new millennium and include:

- The reality of doing online applications with assistive technology.
- When is the right time to disclose your vision loss?
- When is the right time to talk about assistive technology needs?
- Interviewing techniques and what to be prepared for.
- Writing an effective resume.
- Skills and abilities; assistive technology.

Lincoln Room Low Vision Options for Young and Old - Dawn Backer & Adult Services

Marva Gellhaus

Presenters will share how to determine the right low vision device(s) for a person and how to obtain those devices. This will be a hands-on presentation of the different types of low vision devices and practical techniques of using your remaining vision more effectively.

5:00 - 7:00 p.m. Round Table Discussions

Washington Room

- Want to know more about Helen Keller National Center (HKNC) services? This is an opportunity to dialogue with Maureen McGowan, HKNC Regional Representative.
- Doug Halverson, Board President for the National Association for Parents of Children with Visual Impairments (NAPVI), and Amy Scepaniak from the South Dakota School for the Blind and Visually Impaired will be available to discuss NAPVI and resources for parents.

Thursday, October 2, 2008

7:30 - 8:00	Continental Breakfast
East Lobby	

8:00 - 9:30 Breakout Sessions

Amphitheater II

Brett will share his background growing up with low vision while working toward graduation from both high school and the South Dakota School of Mines and Technology and how he ended up working at Microsoft. Through this discussion he'll touch on a few key lessons he's learned; people that have assisted him, and discuss how these situations may be of value to others. The rest of the presentation will be Question & Answer as Brett enjoys interacting and talking with the audience.

Jefferson Room **Accessing Services on a College Campus: An Overview -**
Education Karen Gerety & Ernetta Fox

This presentation will give attendees a look into the process students should follow in order to ensure they get the accommodations they need for college classes. Most students with vision issues are aware that they might have to ask for accommodations but may not know where to start. The presenters hope to "demystify" the process, and let students and parents know what they can expect and what responsibilities the student will have as he/she enters college.

Lincoln Room **Assistive Technology Options** - Ted Carrell, Patrick Czerny &
Adult Services Chuck Fullenkamp

Dakota Link technicians will provide an overview of a variety of Closed Circuit Televisions (CCTVs) from portables to computer compatible units. Bring your AT questions for the experts.

9:30 - 10:00	Break
East Lobby	

10:00 - 11:30 **Success Stories Panel**
Lincoln/ Jefferson Facilitator: Mark Krogstrand
 Panelists: Ardis Bazyn, Keith Bundy, Brett Humphrey,
 Mike Klimisch, Sandy Ruconich

11:30 - noon Lincoln/ Jefferson	Closing Remarks - David Miller- Chair, Board of SBVI
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Olegario D. Cantos VII



Blind since birth, Olegario “Ollie” D. Cantos VII became one of the highest-placed people with a disability in the federal government today when he accepted a commission from former Attorney General John D. Ashcroft in August 2004 to serve as Special Assistant to Assistant Attorney General R. Alexander Acosta in the Civil Rights Division of the U.S. Department of Justice.

Responsibilities include fostering closer ties between the Department and disability rights leaders at all levels, enhancing roll-out of Project Civic Access, expanding the ADA Business Connection, increasing the number of state building codes to become ADA certified, and establishing and strengthening new cross-agency partnerships to enhance national disability rights enforcement.

A graduate of Loyola Law School in 1997 and Loyola Marymount University in 1992, Mr. Cantos continues to write on a range of topics. He wrote a comprehensive toolkit for assisting students and job seekers with disabilities in identifying and determining viable career options. Mr. Cantos has also written a series of widely-circulated online bulletins that addressed issues including transportation, special education, veterans’ benefits, physical accessibility, the criminal justice system, the arts, religion, and employment. He has also appeared on radio and television and in newspapers and magazines and has written articles for nationally-circulated periodicals including “The Braille Monitor” and “Future Reflections.” He also edited a candid book on experiences of people who are blind, and he was featured in a 1991 book published by the National Federation of the Blind.

A three-time finisher of the 26.2-mile Los Angeles Marathon, hobbies include rollerblading, horseback riding, and exercise. Mr. Cantos is also a science fiction fan and loves being involved with his church and community. He is often noted for his energy and enthusiasm and derives inspiration from God, his family, books on personal development, and various mentors he has had throughout his life. In the words of Dr. Jonathon Young, formerly with the White House Office of Public Liaison, “Ollie Cantos has an abiding passion for making the world a better place. He has a capacity for channeling his extraordinary level of energy to produce not just great results in his own work, but also to inspire those around him to do more and do better. His enthusiasm is infectious! Ollie is a deeply caring person, someone who takes his work seriously because he knows it makes a real difference in the lives of real people.”

Priscilla (Pris) Rogers

National Independent Living Associate
American Foundation of the Blind (AFB)

Areas of Expertise:

- Aging and vision loss
- Rehabilitation and independent living



Priscilla Rogers is the National Independent Living Associate at the AFB Center on Vision Loss in Dallas. She was previously consultant in vision and aging with the AFB in Tennessee. Her background includes a degree in gerontology and in special education with an emphasis in vision and aging.

Dr. Rogers is the former director of the Adjustment Training Program for Older Blind at the Tampa Lighthouse for the Blind, where she ran one of the first programs in the country that served older persons with visual impairments and that was funded by the Older Americans Act. She also served as Commissioner of the Department for the Blind in Kentucky, where she successfully wrote and directed a special three-year national project funded by the Administration on Aging to demonstrate how older persons with vision loss can be served jointly through both the aging and vision services networks. In addition, she has served as director of Channel Markers for the Blind (now the Watson Center), and Bureau Chief of Client Services for the Florida Division of Blind Services.

Dr. Rogers has authored several articles on vision and aging and was co-author of the recently published, **Aging and Vision Loss: A Handbook for Families**. Her other works include **Self-Advocacy Skills Training for Older Individuals Who Are Visually Impaired**, **Solutions for Success: A Training Manual for Working with Older People Who Are Visually Impaired**, and the video **Solutions for Everyday Living for Older People with Visual Impairments**.

AFB Web Site: <http://www.afb.org/default.asp>

Dan Roberts

Founding Director
MD Support, Inc. and
International Macular Degeneration Support Group



Dan Roberts is the founding director of MD Support Inc. and the International Macular Degeneration Support Group. These non profit organizations offer support and information to people around the world who are affected by macular degeneration. He is the recipient of the 2004 Distinguished Service Award presented by the American Optometric Association Low Vision Rehabilitation Section.

Dan Roberts is an educator, author, composer, theatrical director, and musician. He founded MD Support in 1995 as a result of his own need for support and information about vision loss.

Retired since 1995 from 23 years in public school education and 33 years in church music ministry, he continues to teach at his own performing arts school, which he founded in 1984. In addition, he writes articles for print and internet publications and provides presentations about vision impairment for low vision conferences, schools, community organizations and support groups.

He is the author of *The First Year--Age-Related Macular Degeneration* (Marlowe & Co., New York, NY, 2006) and is a consultant for pharmaceutical companies, lighting manufacturers, and dealers in protective eyewear. He is a Scholar with the Roundtable Group Expert Services Firm and a member of the low vision panel of the Society of Industry Leaders (SIL) under the auspices of Standard & Poor's Vista Research. He is a member of the Low Vision Leadership Consortium and the Low Vision Rehabilitation Group.

Dan Roberts is a graduate of the University of Missouri with a master's degree in education. He is the recipient of the 2004 Distinguished Service Award presented by the American Optometric Association Low Vision Rehabilitation Section. This is the highest honor given by the LVRS to an organization or individual for contributions to low vision care and distinguished service to the general welfare of the public. His organization was also awarded the National Eye Institute's 2006 Healthy Vision Community Award for innovative approaches to vision-related health education.

MD Support Web Site: <http://www.mdsupport.org/dan.html>

Ardis Bazyn

Bazyn Communications



Ardis Sue Bazyn is an inspirational speaker, coach, and writer. As the owner of Bazyn Communications, she's written three books on image building for churches, organizations, and businesses.

Ardis Bazyn, Born in Alvord, IA, to parents, Arie and Gert Kiel, graduated from West Lyon high school, Inwood, IA. When she lost her sight in a car accident at the age of 20, she had worked as a bookkeeper-receptionist for The Book Store in Sioux Falls, SD, and as a proof dispatcher for the Sioux Falls Argus-Leader newspaper. After completing rehabilitation and food service management training, she was given the opportunity to manage a snack bar in the Argus-Leader. Later, she moved on to other food service facilities in South Dakota and Iowa.

Through the years, Ardis was frequently asked to speak on different topics and to work on writing projects. As wife of a husband with multi-disabilities and parent of two pre-teen daughters, she took the additional challenge of going back to college while working full-time in her food service business. In 1996, she received two BA degrees in Public Relations and speech Communications. In 1998, she received her Master's Degree in Arts in Teaching. She wanted the necessary skills to become a more accomplished speaker, coach, and writer.

She says, "Several life changing events have taught me patience, courage, and the importance of a positive attitude." Her youngest sister, Julie, had been killed in a car accident months before the accident in which she lost her sight. Years later, she struggled with the death of her father, caring for her spouse, changing careers, moving across the country, and having a mild heart attack. She realized she enjoyed helping others cope with challenges and improve their lives.

After leaving the food service management field, Ardis decided to start her current business. She moved to Burbank, CA, in 1999, and found a demand for printed and audio materials in the subjects on which she speaks. Having written many articles and manuals on a variety of subjects in the past, she felt compelled to start her current project.

Despite a mild heart attack in May of 2000, she did not stop her efforts to write her books. In the spring of 2002, she published her first book: *BUILDING BLOCKS TO SUCCESS: Does the Image of Your Church Attract Members?* Her second book, *BUILDING BLOCKS TO SUCCESS Does the Image of Your Organization Attract Members?*, was printed in July 2002. She was excited when her third book in this series, *BUILDING BLOCKS TO SUCCESS: Does the Image of Your Business Attract Customers and Motivate Employees?* was released. She offers all of her books in audio format as well. Bazyn Communications web site:

<http://www.bazyncommunications.com/>

Maureen McGowan

Maureen ("Mo") McGowan has worked in the field of Deaf-Blindness for over 30 years. She is the Regional Representative for the Rocky Mountain Region, representing Helen Keller National Center. The center provides comprehensive evaluation and training to adults from around the country who are visually and hearing impaired. She has taught Orientation and Mobility, Low Vision applications, and related Independent Living Skills. She provides on-site consultation, education and training techniques to consumers, teachers and family members. Her workshops cover common etiologies and prognoses in the field of deaf/blindness, transition issues and employment opportunities. Maureen is available to attend student IEP's and provide hands on techniques when necessary. maureen.mcgowan@hknc.org

Rose Moehring

Rose has worked in the field of Deaf-Blindness for approximately ten years. She is currently Project Coordinator for the Director of the Center for Disabilities Deaf Blind Program, which is part of the University of South Dakota Sanford School of Medicine. In this role, she provides consultation, resources, and training opportunities to families and service providers; in order that the unique needs of children with combined hearing and vision loss might be met. Previous work experience includes serving as the Deaf Blind Program Specialist for the South Dakota Department of Human Services, a position developed through an affiliate program with Helen Keller National Center. In this role, she provided technical assistance to service providers working with adult deaf blind consumers served by Service to the Blind and Visually Impaired and/or any one of several state agencies serving individuals with developmental disabilities. Rose has also served as a Qualified Mental Retardation Professional and social worker, during her employment at the South Dakota Developmental Center. Rose has a Master's Degree in Special Education (emphasis in severe and profound disabilities), and a Bachelors Degree in Social Work, from the University of South Dakota. She is also a certified low vision therapist. Rose comes from a Deaf Culture/American Sign Language background having been raised by deaf parents.

Teresa Nold

Teresa works as a Family Specialist for the Center for Disabilities Deaf-Blind Program, which is part of the University of South Dakota Sanford School of Medicine. She is also a Deaf-Blind Specialist for Service to the Blind and Visually Impaired. Her role as a Family Specialist involves working with families to assist them in accessing resources and services available and developing portfolios on their kids. Her role as a Deaf-Blind Specialist includes working with adults who are deaf-blind to assist them with independent living or employment issues.

Teresa comes from parents who are deaf and has siblings who are deaf as well. She is married to Tim, who is deaf and together they have 2 kids, Isaac who is 11 years old and is very laid back and easy going, who is also deaf-blind with additional disabilities, and Caleb, a busy 7 year old boy. English and American Sign Language are used in their home.

Brett Humphrey

Brett lives in Washington State and has been employed by Microsoft since 1998 following two successful summer internships. He was a software design engineer for the product called DirectX and helped to create the building blocks that allow game developers to write programs that work correctly. A computer science major at the South Dakota School of Mines and Technology near his birth place, Humphrey used accommodations such as JAWS DECtalk to help him read lengthy documents. He also does some work visually by using a large monitor and a closed-circuit television for enlarging hard copy print.

Karen Gerety

Karen has been working as the Director of Disability Services at Northern State University since 2000. Prior to that, she worked as the graduate assistant in the office while she attended graduate school in the Counseling program at Northern. She received her Masters of Science in Education from NSU in 2003. Before coming to South Dakota, Karen was employed as a case manager assisting individuals with developmental disabilities. Her past experience also includes Social Services and Activities in a long-term care facility. Karen received her Bachelors degree in psychology from Emporia State University in Emporia Kansas.

Ernetta Fox

Ernetta has been the Director of Disability Services at the University of South Dakota since November of 2004. Previous positions held at the University of South Dakota include Director of Outreach and Education with the Wegner Health Science Information Center and Director of Information and Resources with the Center for Disabilities. She holds a Master of Fine Arts degree from the University of South Dakota and a Master of Library Science degree from Southern Connecticut State University.

Sandy Ruconich - AER

Sandy holds Bachelor's degrees in music and English, a Master's degree in special education in the area of the visually handicapped, and a doctorate in special education, the area of visual impairment, with emphasis in technology. For more than 30 years she has been involved in education, teaching students from primary to graduate level. She is currently an assistive technology specialist at the Utah Schools for the Deaf and the Blind and is the past president of AER.

Doug Halverson- NAPVI

From Fargo, North Dakota, Doug currently serves as the Board President of the National Association for Parents of Children with Visual Impairments. Doug is married and has 3 sons, and his youngest, Drew, is visually impaired and attends high school at the South Dakota School for the Blind and Visually Impaired.

★ Thank You ★

Focus on Success III would not have been possible without the support of vendor and sponsor contributions. Your involvement was invaluable to the *SUCCESS* in Focus on Success!

Focus On Success Vendors

- * Black Hills Special Services
- * DakotaLink
- * Division of Service to the Blind & Visually Impaired
- * Enabling Technologies
- * Guiding Eyes for the Blind
- * Leader Dogs for the Blind
- * Low Vision Store
- * NFB of South Dakota
- * SDAB Gadgetry Program
- * SD Coalition of Citizens with Disabilities
- * SD Parent Connection
- * SD School for the Blind & Visually Impaired
- * Seeing Eye, Inc.
- * ShopLowVision.com

Focus On Success Sponsors

- * Association for the Education and Rehabilitation of the Blind and Visually Impaired
- * Braille & Talking Book Library
- * National Federation of the Blind of South Dakota
- * Region VIII Rehabilitation Continuing Education Program @ UNC
- * SD Association of the Blind
- * SD RehabACTion
- * SD School for the Blind & Visually Impaired
- * Service to the Blind and Visually Impaired

For further information go to: <http://dhs.sd.gov/sbvi/> or contact us at 1-800-265-9684 and ask for "SBVI".